

## FOR IMMEDIATE RELEASE

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## Dortronics Honored with Customer Support Award for Second Consecutive Year

PSA Security Network® Names Dortronics' Mike Palermo as Recipient of Customer Service Award



Sag Harbor, NY (May 21, 2015) – For the second year running, Dortronics Systems'
Customer Service Manager Mike Palermo is the recipient of a vendor award from PSA
Security Network for outstanding customer service. The PSA award recognizes an

individual who has regularly and consistently excelled in providing support to the PSA Customer Service team. Vendor awards were presented at the annual PSA-TEC conference held the week of May  $4^{th}$  in Westminster, Colorado.

"Mike's dedication to service excellence has made a real contribution to the company, both in the support he provides to every customer and through the positive example he sets for his fellow customer service representatives at Dortronics," said Bryan Sanderford, National Sales Manager, Dortronics Systems, Inc.

Voting for the awards is handled by PSA customer service team and is based on a number of factors, including instances of the individual going above and beyond normal duties. PSA represents security system integrators who combine the purchasing power and the resources of large vendor groups with the strengths and personal attention to detail of locally owned companies. PSA integrators improve security performance through their access to the latest security products, best practices and other resources to develop cost-effective security solutions.

"PSA and our sales channel members congratulate Mike Palermo and Dortronics on this achievement," said Sandy Vecchiarelli, Customer Service Manager, PSA Security Network. "He is well deserving of this award again this year because of his professionalism and customer-oriented attitude."

For more information on Dortronics' extensive line of access control products call toll free 1-800-906-0137, e-mail <a href="mailto:sales@dortronics.com">sales@dortronics.com</a> or visit their website www.dortronics.com.

## About Dortronics Systems, Inc.

Dortronics Systems, Inc. is the industry's "quick-ship" supplier of standard and custom finish access control products including electromagnetic locks; electronic strikes; power supplies; key switch controls; pushbutton controls; digital keypad controls; delayed egress controls; alarm annunciation controls; egress bar door releases; emergency pull stations; and Mantrap/Interlock controllers for banking, manufacturing, detention and clean room industries.

\*EDITORS' NOTE: All photos are available upon request by emailing Jenelle Thomas at in | fusion advertising at <a href="mailto:jthomas@ifadvertising.com">jthomas@ifadvertising.com</a>.